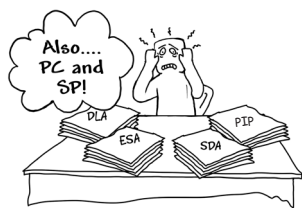
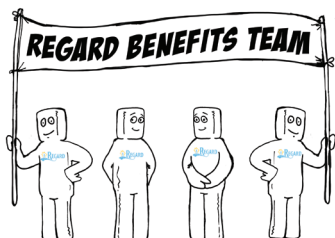


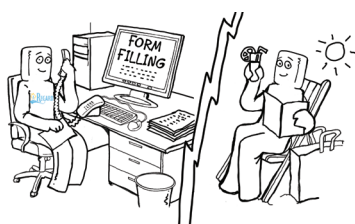
The Benefits Team



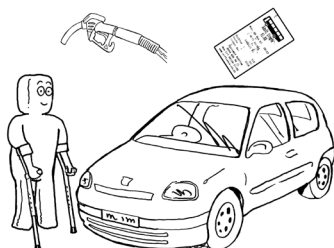
- Claiming benefits can be confusing. There are so many different types, and when the regulations change every year or so it can be hard to understand which ones you qualify for or how to apply for them.



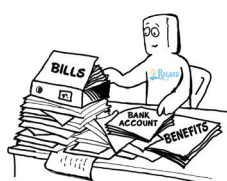
- Regard's Benefits Team can apply to become a 'corporate appointee' on your behalf. This means that we handle the whole benefits process for you.



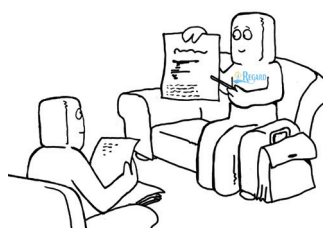
- We handle all of the paperwork, make all of the telephone calls and deal with any problems that might crop up, leaving you free to get on with your life.



- That's not all. There are a whole range of other services and support we offer people. For example, if you have mobility problems, you might be entitled to extra funds to help pay for petrol or tickets, or even a car of your own.



- We can also help manage your finances with one of our Client Accounts. We can pay your bills, make sure the government support keeps up with your rent and run all of your benefits payments through one easy-to-track location.



- If there's something you or your family would like to know, contact us on:
 - 0208 255 4433
 - benefits@regard.co.uk
 - www.regard.co.uk



-  **0208 255 4433**
benefits@regard.co.uk
www.regard.co.uk

Success Stories



Big, progressive steps for Kelvin at Tarvin

When Kelvin moved in to Tarvin Road, Chester, he had been in hospital for over a year and was struggling financially. Kelvin agreed for Regard to become his corporate appointee. Following a complete review of his benefit entitlements, the Benefits Team discovered that Kelvin did not have a claim to Employment and Support Allowance. The team completed all the necessary forms and notified the Department for Work and Pensions of Kelvin's change in circumstance. They managed to obtain over £3000 in ESA arrears and get his claim to Personal Independence Payment reinstated.

Kelvin has now become financially secure, he has joined the gym and been able to go on holiday. Kelvin has come such a long way since moving into Tarvin Road - he socialises and attends discos - even winning a fancy dress competition and getting a trophy. Everyone at Tarvin is celebrating his progression.

"The change from when Kelvin first arrived, to his transformation now is incredible!"

Terrie Ann Saunders, Support Worker

Peter – Supporting Independence

When Peter's old care provider collapsed suddenly, he was moved into Regard's care with no money of his own.

With the help of the support staff at his new home, the Benefits Team quickly concluded that Peter was not receiving everything that he was entitled to. Not only did he have severe mobility problems that were not being taken into account, but his age meant that he should have been receiving Pension Credit for several years previous years.

With his permission, the team notified the DWP of Peter's change in circumstances and started a formal review of his current payments. In short order, his existing payments increased, his Pension Credit was instated and three thousand pounds of arrears were paid. The team also managed to achieve a substantial grant for the provision of new furniture in Peter's flat, and had him entered on the Motability program to acquire his own car.

Nowadays, Peter leads a much more secure and active life. His benefits pay for the rent on his flat, his new car allows him to access the local community, and with our support he has recently opened a bank account of his own.

"Since he moved into our care, Peter has become much happier and more active... something I would attribute in large part to the care and efforts of the Benefits Team."

Mary, Support Worker

Do call us on:



0208 255 4433

@ benefits@regard.co.uk

www.regard.co.uk