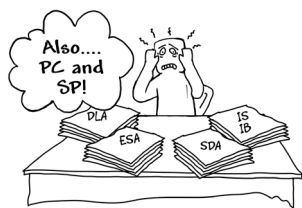
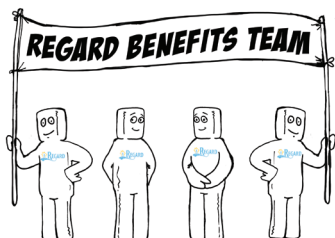


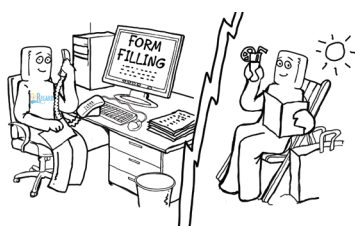
The Benefits Team



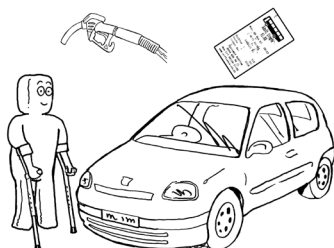
- Claiming benefits can be confusing. There are so many different types, and when the regulations change every year or so it can be hard to understand which ones you qualify for or how to apply for them.



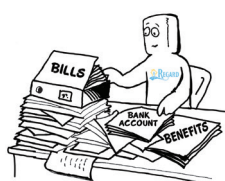
- Regard's Benefits Team can apply to become a 'corporate appointee' on your behalf. This means that we handle the whole benefits process for you.



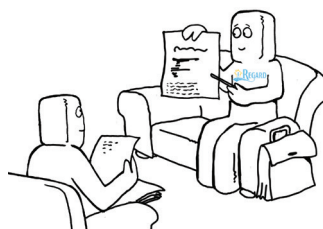
- We handle all of the paperwork, make all of the telephone calls and deal with any problems that might crop up, leaving you free to get on with your life.



- That's not all. There are a whole range of other services and support we offer people. For example, if you have mobility problems, you might be entitled to extra funds to help pay for petrol or tickets, or even a car of your own.



- We can also help manage your finances with one of our Client Accounts. We can pay your bills, make sure the government support keeps up with your rent and run all of your benefits payments through one easy-to-track location.



- If there's something you or your family would like to know, contact us on:
 - 0208 255 4433
 - benefits@regard.co.uk
 - www.regard.co.uk



-  **0208 255 4433**
benefits@regard.co.uk
www.regard.co.uk

Success Stories



Andrew – Freedom from Debts

When Andrew came to our attention last year, he had virtually nothing. A victim of long-running financial abuse, by the time we took over as Corporate Appointee he had limited funds, no personal possessions and rapidly mounting debts.

The Benefits team investigated his case, and found that not only was he entitled to a higher rate of Disability Living Allowance than he was currently receiving; he also qualified for another benefit known as Employment Support Allowance. With the aid of his new Care Manager, we made all of the applications and arranged to have the benefits paid into a Client Account on his behalf, in order to prevent his abuser from gaining further access to his financial information. Not only did Andrew's weekly payments increase significantly, he was also entitled to over a thousand pounds in arrears from the DLA.

Now Andrew has not only paid off all his outstanding debts, he has found himself with enough left over to redecorate his room and buy himself a new DVD player.

"It's nice to know that I can relax and trust that everything is being taken care of."

Andrew, Service User

Peter – Supporting Independence

When Peter's old care provider collapsed suddenly, he was moved into Regard's care with little warning and no money of his own.

With the help of the support staff at his new care home, the Benefits team quickly concluded that Peter was not receiving everything that he was entitled to. Not only did he have severe mobility problems that were not being taken into account, but his age meant that he should have been receiving Pension Credit for several years already.

With his permission, the team notified the DWP of Peter's change in circumstances and started a formal review of his current payments. In short order, his existing payments increased, his Pension Credit was instated and three thousand pounds of arrears were paid. We also managed to achieve a substantial grant for the provision of new furniture in Peter's flat, and had him entered on the Motability program to acquire his own car.

Nowadays, Peter leads a much more secure and active life. His benefits pay for the rent on his flat, his new car allows him to access the local community, and with our support he has recently opened a bank account of his own.

"Since he moved into our care, Peter has become much happier and more active... something I would attribute in large part to the care and efforts of the Benefits Team."

Mary, Support Worker

Do call us on:



0208 255 4433

@ benefits@regard.co.uk

www.regard.co.uk