

# Our door is always open



If you have concerns it just takes a minute to talk to us

Speak to us  
Call us  
Email us

## How to make your concerns known

You should raise your concerns initially through your Line Manager unless you feel uncomfortable or it is inappropriate to do so. Should this be the case, you can raise your concerns directly with one of the following nominated people, who will arrange an initial interview. This interview can be confidential if necessary.

## Who will deal with your concerns?

- Your Line Manager
- All Regional Director's or any manager out of office hours – refer to the on call list for contact numbers
- Carole Edmond, Chief Executive Officer on **020 8255 2964**
- Kay Beacham, Regional Director for Wales & West on **0772 5960 786**

Alternatively, you can write anonymously to any of these people at the Kingston Office or email: [thoughts@regard.co.uk](mailto:thoughts@regard.co.uk)



**Carole Edmond**

Chief Executive Officer

[carole.edmond@regard.co.uk](mailto:carole.edmond@regard.co.uk)



**Kay Beacham**

Regional Director Wales & West

[kay.beacham@regard.co.uk](mailto:kay.beacham@regard.co.uk)

