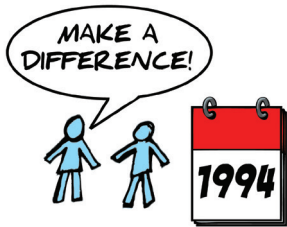


About The Regard Group



Who are we?

- Regard was set up by two people who wanted to make a difference to people with disabilities in 1994.

How have we grown?

- Since then we have grown to over 148 services with more than 2200 staff supporting over 1100 individuals.

What do we do?

- We provide residential services and also supported living services.

How do we do it?

- We find out about an individual and develop a package of support around them.

What happens next?

- We agree a care plan and outcomes we want to achieve and then support someone to start moving towards their goals.

How can we support you?

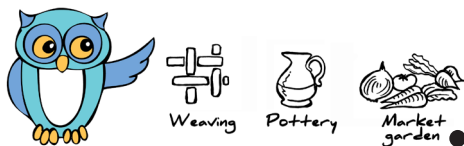
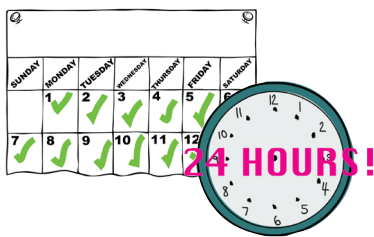
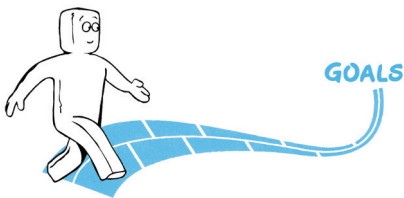
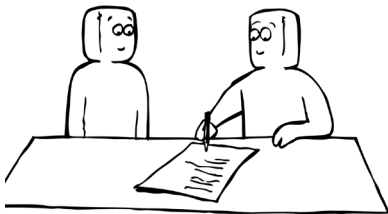
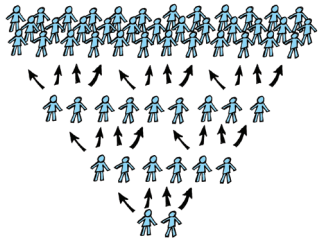
- We can provide 24 hour support or scheduled packages of support.

What else can we do?

Our Outcomes With Learning (OWL) services are an outcome based day service which supports individuals. We provide opportunities for people to learn vocational skills and be engaged in the wider community.

How you can contact us?

- You can contact us by phone or email or by using the form on our website.



0208 255 4433

@ info@regard.co.uk

www.regard.co.uk

Success Story: From supported living to a job at Crystal Palace



Graham, who lives in Gipsy Hill, is celebrating landing his dream job working for Crystal Palace Football Club, as a steward at the stadium in Selhurst Park.

Graham lived at our South Road supported living service for three years before being assisted to make the move to live independently. In preparation for this, staff worked with Graham on how to manage his finances, including drawing up a weekly budget and putting away savings each week.

Now living independently, Graham is in his own flat and receives 20 hours of support a week from the South Road team who continue to help manage his finances and shopping as well as supporting him to get the job at Crystal Palace. Graham began his career with the 'Eagles' working outside the sports ground and was recently promoted to work inside the stadium helping ensure a safe environment for visitors on match days.

South Road team leader Folahan said: "We are delighted for Graham. As a Crystal Palace fan this is a dream come true. He loves being part of the action on match days and helping to ensure everything runs smoothly. We supported Graham to go for the job and fill in the relevant paperwork because we knew he could do it and that he has a lot to give. He is enjoying working with the public and the chance to shine as an ambassador for the club. Moving out to live on your own can be a huge step, Graham is managing very well and enjoying have the freedom to organise his own affairs and live his own life."

What do people say about The Regard Group?

"Throughout the inspection people were keen to tell us about their routines and their achievements. We saw many examples of how staff had considered ways of helping people achieve their goals and aspirations. Staff helped people think about everyday risks but did not allow this or other hurdles to get in the way of people progressing or achieving their goal. This contributed to the high levels of satisfaction expressed at the service.

People were proud to tell us about how well they had done and how with the support of staff they had progressed and achieved goals such as obtaining work and travelling independently." *Quote from the Care Quality Commission report, 2016 - Douglas House*



"Jack is delighted to be moving into Manor Barn, but we couldn't have done it without the support from Regard and in particular Diane and Tony, who have guided us through the process, and now Jack has this marvellous opportunity for his independent future." *Sheena, Jack's Mother (and Commissioning Manager, Wirral CCG)*

*As the car turned in the street
Faster and faster my heart began to beat
My new life lay ahead
New house, new people, even a new bed
But in the house there was nothing to fear
Everyone was very nice and not to fear
Napping, TV, food and then time for bed
My new life was nothing to fear as they had said
I had made the first step
And there's plenty more I bet
And if they all as nice as this one
All the way I think I'll run
But when a stone falls in my way
I'll have the help and support to say
Tina's poem, service user at Strathnairn*

www.regard.co.uk

